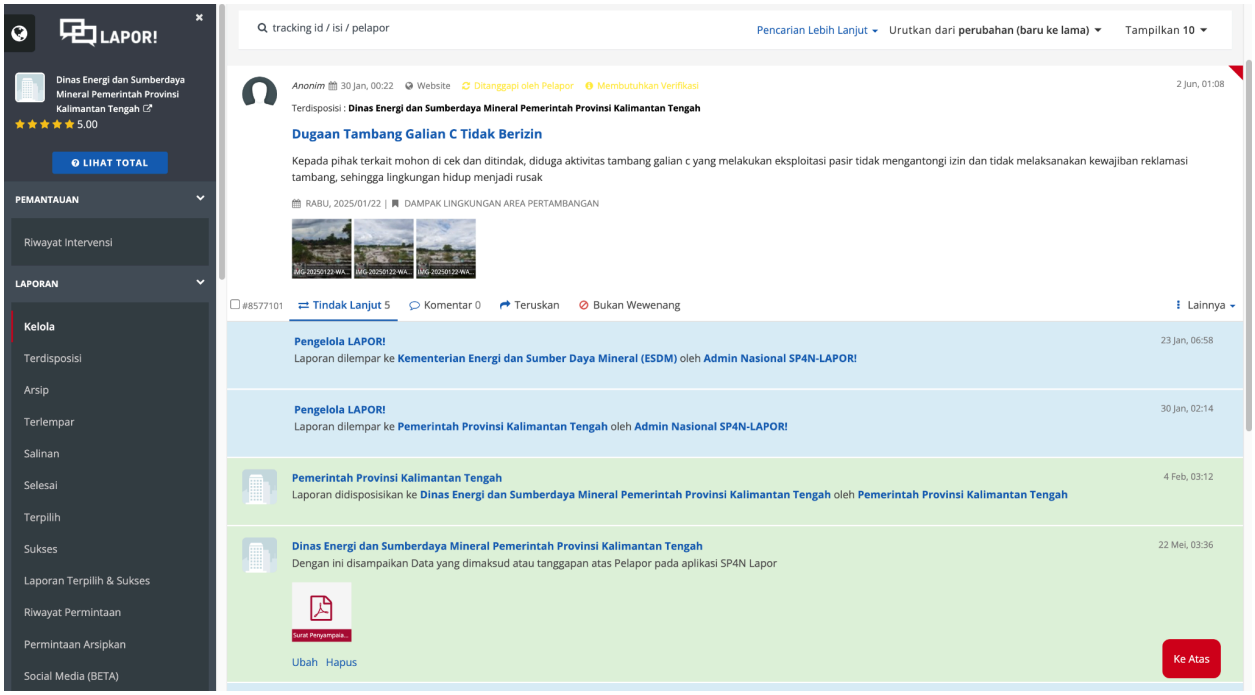TINDAK LANJUT & LAPORAN DI SP4N LAPOR